



dcodx B.V.

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Pentesting Terms and Conditions

These Terms apply together with the proposal accepted by the Client.

1. Scope and Authorization

DCODX will perform the security testing within the scope and limitations agreed with the Client.

By accepting the proposal, the Client authorizes DCODX to perform the agreed testing and confirms that it has permission to test all systems included in scope, including systems operated by third-party hosting or cloud providers.

The Client is responsible for incorrect scope information or missing permissions. DCODX may stop testing if an activity appears unsafe, unlawful, or outside the agreed scope.

2. Client Responsibilities and Testing Risks

The Client will provide the access, credentials, information, and contacts needed to perform the assessment. The Client is responsible for maintaining backups and recovery procedures and must inform DCODX of any unstable or critical systems before testing begins.

Penetration testing may affect the availability, performance, or integrity of the systems being tested. DCODX will take reasonable precautions to minimize disruption.

The assessment is a point-in-time evaluation. Its results depend on the agreed scope, available access, and testing period. DCODX does not guarantee that every vulnerability will be identified or that the tested systems will remain secure after the assessment.

3. Confidentiality

DCODX will treat information obtained during the engagement as confidential and use it only for purposes connected with the Services.

This includes source code, credentials, system information, technical documentation, vulnerabilities, testing evidence, and reports.

DCODX may share this information with personnel or service providers who need it to support the Services and who are subject to appropriate confidentiality obligations. Information may also be disclosed where authorized by the Client or required by law.

4. Data Protection

DCODX does not intentionally collect or process personal data unless this is necessary for the agreed Services.

Testing will use synthetic or test data wherever reasonably possible. The Client should not provide live personal data unless this is necessary and agreed with DCODX.

5. Security Tools and Artificial Intelligence

DCODX may use manual, automated, and AI-assisted tools when performing the Services.

DCODX will take reasonable measures to protect Client information and will not knowingly submit confidential Client information or personal data to publicly accessible AI services without the Client's authorization.

Automated and AI-generated results may be reviewed and validated by DCODX before they are included in the final report.

6. Reports and Data Retention

DCODX will store assessment reports and supporting evidence securely and may retain engagement documentation for legitimate business, contractual, insurance, or legal purposes.

Temporary credentials and unnecessary sensitive testing evidence will be securely deleted when no longer required.

DCODX retains ownership of its testing tools, methods, templates, and know-how. After payment, the Client may use and share the final report for its internal security, compliance, audit, and customer-assurance purposes.

7. Liability

DCODX will perform the Services with reasonable professional care.

To the fullest extent permitted by applicable law, DCODX shall not be liable for any indirect, consequential, incidental, special, or punitive loss, or for any loss of profit, revenue, business, opportunity, goodwill, anticipated savings, or data.

DCODX's total liability arising from or connected with the Services shall not exceed the fees actually paid to DCODX for the specific Services giving rise to the claim.

8. Governing Law

These Terms and the applicable proposal are governed by Dutch law.

The courts of Amsterdam, the Netherlands, shall have exclusive jurisdiction over disputes arising from or connected with the Services.